

The Lincoln Pledge: Comprehensive Customer Service

We want your new Lincoln to perform beyond your every expectation. Which is why we place the high quality of maintenance and service as vitally important to the rewarding experience of Lincoln ownership.

From maintenance and service to limited warranty and roadside assistance and much more, we're here to serve you every step along the way.

A collective promise to be there for you and your Lincoln

From our trusted service advisors to expert technicians to the voice on the other end of the line should you call- we'll be there for you and your Lincoln wherever, whenever, if ever you need us.

Our Promise Includes:

Bumper-To-Bumper Warranty

Be assured your Lincoln is covered for four years/50,000 miles.*

Lifetime Roadside Assistance

We'll be there for you for as long as you own your Lincoln – with 24-hour/seven-days-a-week assistance nationwide.*

Lincoln Complimentary Maintenance

Enjoy a complimentary maintenance plan including oil changes and tire rotations.*

Complimentary Car Wash

After each service visit we're happy to return your Lincoln back to you washed and ready for the road ahead.**

Complimentary Loaner

Should your Lincoln require warranty service, we'll be there for you with a complimentary loaner vehicle.

Service Parts Warranty

We'll stand behind you and our service with a two-year, unlimited-mile warranty on both parts and labor.†

Lincoln Client Relationship Center

Our caring agents are empowered to handle your call and concerns from beginning to end. Contact us at 800-521-4140 or 800-232-5952.

*See dealer for complete details. Lincoln reserves the right to change program details at any time without obligations.

**Availability depends on dealership participation.

†Labor may have a limit. See your dealer for a copy of the limited warranty

