

Quality and Value you can count on.

The Warranty Services division of GE Money has more than 25 years of proven experience in delivering quality vehicle service contracts.

The reliability of our infrastructure is backed by over \$700 billion in assets. Our vehicle service contracts are fully insured.*

Our commitment to service excellence, process efficiency, and technology innovation allows us to consistently exceed customer expectations.

We are here so you can enjoy the drive!

*Heritage Indemnity Company is a wholly owned insurance company of GE, rated A- (excellent) by A.M. Best Company.

Important plan information

Please see your contract for specific details.

Required Maintenance to Keep Your Contract In Force or Transfer Your Contract:

In order to keep your contract in force or transfer your contract, the covered vehicle must be maintained according to the manufacturer's specifications. Proof of maintenance may be required. The performance of normal maintenance services are not covered under your contract.

Prior Authorization:

Prior to starting repairs, you or the repair facility must contact the Administrator at 800-322-3933. Customers in Florida call 800-247-9469. If a mechanical breakdown occurs outside the Administrator's operating hours, the Administrator must be contacted during the next business day. Failure to obtain authorization prior to repairs may result in nonpayment.

Exclusions:

Your contract may not cover or apply to certain conditions. Please refer to the General Contract Exclusions section of your contract.

Cancellations:

You can cancel your contract at any time.



Administered by GE Capital Management Corporation. In Florida, Wisconsin, and Arizona, issued and administered by GE Capital Administrative Services, Inc. Florida License # 60079. Also issued by Heritage Mechanical Breakdown Corporation in Florida, License # 60072. P.O. Box 140057 Denver, CO 80214-0057.

GE Money
Warranty Services

5 Star Vehicle Service Contract



WS0700152

Protection

that saves you money.

The 5 Star Vehicle Service Contract provides you with comprehensive coverage for almost every component and part in your vehicle. This coverage could cost less than paying for one breakdown!

You choose the deductible level that best suits your needs including an option to have your deductible waived when you return to your issuing dealer for service. Deductibles apply to each repair visit.

Sample Savings

Component, System, or Part	Estimated repair cost WITHOUT 5 Star Coverage ¹
Engine Overhaul	\$4,500
Transmission Overhaul	\$3,500
Global Positioning System (GPS)	\$1,600
Drive Axle Repair	\$ 650
Front Suspension	\$ 600
Air Conditioning	\$ 875
Power Steering	\$ 800

Coverage

where you need it, when you need it.

5 Star coverage is available to protect your new or used vehicle. You choose the mileage and/or month term that works best for your driving needs.

- **Comprehensive Protection**

The 5 Star program covers all factory-installed mechanical and electrical operating parts.

- **What is not Covered**

Exclusions include, but are not limited to, the following:²

- Maintenance service & related parts (i.e., engine tune-up, spark plugs, air filters, etc.)
- Exhaust system (except manifold)
- Glass
- Trim & moldings
- Upholstery
- Paint
- Wiper blades
- Tires
- Wheels & rims
- Batteries
- Battery cables
- Brake pads
- Manual clutches
- Breakdowns caused by contaminants, foreign objects, improper use of fluids, or lack of required maintenance

Peace of Mind

so you can enjoy the drive.

Benefits

- **Roadside Assistance**

With emergency roadside service you can receive 24/7 assistance with lockouts, tire changes, jump starts, fluid delivery, and towing. Help is just a phone call away.

- **Car Rental**

We understand that your vehicle is often a necessity. We provide reimbursement for a replacement vehicle while your covered vehicle is being repaired.

- **Trip Interruption**

We want you to feel comfortable. If your vehicle has a covered mechanical breakdown while away from home, we provide reimbursement for required meals and lodging (Not available in WV or HI).

- **Transferability**

If you sell your vehicle within your contract terms, the remaining coverage can be transferred to the new owner, enhancing the resale value.

- **Flexibility**

If you are unable to return to your selling dealership for repairs, we offer you the choice of the licensed repair facility that is most convenient for you.

- **Service**

With efficient customer focused processes, and claims representatives averaging 15 years of industry experience, we provide quick and accurate claims resolution.

¹ Estimated repair costs are for demonstration purposes only and are anticipated prices after three years based on industry averages.

² Please see your contract for specific exclusions and details of benefits.